**iQuip Group Building Materials Warranty**

**GENERAL WARRANTY STATEMENT**

iQuip Group (iQuip) guarantees that all building products manufactured by and or for iQuip:

* Are designed to conform to relevant Australian Standards
* Shall be free from defects in materials and workmanship under normal use.

The products covered under this warranty include the following:

* Metal Sections
* Render Mesh
* Adhesives
* Fasteners

**10 YEAR WARRANTY**

If, within the period of ten (10) years from the date of this guarantee, any such iQuip product fails to meet these warranties and you submit a valid claim, iQuip Group shall, at its discretion:

* Replace the defective product, or
* Supply an equivalent replacement with a product that is at least equivalent to the original product in function and quality, or
* Repair the defective product, or pay the cost of repairing the product, or
* Pay the costs of replacing the defective product, or, of acquiring equivalent replacement products. When a product is replaced or refunded, any replacement item becomes your property and the replaced item becomes the property of iQuip Group.

This warranty is subject to the exclusions and conditions below. Where an additional warranty has been issued by iQuip Group, the terms of that additional warranty prevail to the extent of any inconsistency.

**WARRANTY EXCLUSIONS**

iQuip Group will not be liable for any special, consequential, direct or indirect loss, damage, harm or injury, which may be as a result of such defect, to the extent permitted by law.

iQuip Group may invalidate this guarantee and warranty where

* Products have not been installed in accordance with then current recommended installation specifications and guidelines and environment specifications (including outdoor use of products designed for indoor use only).
* Products and components have been installed in locations that are subject to moisture or corrosive materials.
* Products have been modified or changed without approval from iQuip Group.
* Products have not been purchased from an authorised iQuip distributor.
* Products have been disturbed by other trades.
* iQuip Group has not been paid in full for the iQuip products supplied.
* iQuip recommends that only those products, components and systems recommended by it be used. If this is not done, iQuip will need to be satisfied that any defect in its products is attributable to our failure to meet our standard (and not another cause) before guarantee applies.

**SPECIAL CONDITIONS FOR OUTDOOR USE** The only iQuip metal products that are designed or warranted for external use or areas of high moisture, is the aluminium and stainless steel products. These products and the iQuip Class 4 fasteners may still be susceptible to corrosion in highly aggressive environments. The installation of these products in the applications below is not recommended and these warranties do not apply:

* Within 1km of breaking surf
* Within 100m of open saltwater
* Within 500m of areas of heavy industrial emissions
* Areas that are exposed to winds that contain salt or industrial emissions
* Where continuous or cyclical moisture is present – e.g. retaining walls, planter boxes, garden beds etc.
* Environments which contain bore water or soils with high chloride content

**LODGING A WARRANTY CLAIM**

To make a claim under this warranty, please contact the authorised iQuip distributor from whom you purchased the product. Alternatively, you may post details of your warranty claim directly to the iQuip Group

iQuip Group

PO BOX 376, Somerton Victoria 3062 Australia.

All claims must be received by iQuip Group within the stated warranty period. Once your claim is received, a representative from iQuip Group will determine whether your warranty claim is valid and if so, will inform you how iQuip Group will proceed. Any costs you incur in making this warranty claim are your responsibility and are not covered by this warranty.

After you lodge a warranty claim, before providing warranty service iQuip Group may require that you provide proof of purchase, respond to questions designed to assist with diagnosing potential faults, and follow iQuip Group’s procedures for obtaining warranty service. You must respond to all requests promptly and at your own expense.